



For all creatures great and small.

## PRIVACY STATEMENT

RSPCA Victoria is committed to protecting the privacy and confidentiality of your personal information in accordance with the National Privacy Principles as required by *The Privacy Act 1988*.

This statement provides a brief overview of our information handling practices. A copy of our detailed policy is available on request and may be viewed on our web site.

When ordering our products and services, we will collect personal information from you. We use this information for the purpose of providing you with our products and services.

When becoming a member of the society we will collect personal information from you in accordance with the constitution.

The nature of personal information collected and maintained by the RSPCA Victoria generally comprises information such as consumer details, records of purchases or donations, and credit card information.

If you are unable to provide the personal information requested we may not be able to provide you with the product or service that you require.

RSPCA Victoria may occasionally engage in third party service providers to assist in the provision of products and services to you. In these circumstances, it may be necessary to disclose your personal information to these third parties. If this occurs, the confidentiality of your personal information is maintained.

On request you may see your personal information collected and held by RSPCA Victoria. Further if you believe that your personal information is not accurate or complete, you may request that we make the necessary corrections, additions or deletions. In order to do so we ask that you contact our Privacy Officer.

Should you wish to discuss any aspect of this statement or would like more information on our approach to privacy, contact our Privacy Officer on 9224 2285. You may also write to us at:

The Privacy Officer  
RSPCA Victoria  
3, Burwood Highway  
Burwood East VIC 3151